



Today's Date: \_\_\_\_\_

# CONTRACT

Start my Service On: \_\_\_\_\_

Save form to computer and email back to: [prestige@prestigeanswer.com](mailto:prestige@prestigeanswer.com)

## PROPERTY PROFILE

Property Name: \_\_\_\_\_ # of Units: \_\_\_\_\_  
 Address: \_\_\_\_\_ City, State & Zip: \_\_\_\_\_  
 Property Website: \_\_\_\_\_  
 Property Email: \_\_\_\_\_ Regional Mgr. Email: \_\_\_\_\_  
 Phone #'s (include Area Code) # 1: \_\_\_\_\_ # 2: \_\_\_\_\_ Fax #: \_\_\_\_\_  
 Owner/Entity: \_\_\_\_\_ Owner/Entity Phone #: \_\_\_\_\_

## CHOOSE YOUR SERVICE PREFERENCES

### Class of Service:

Option 1: Voice Mail + Live Operator\*     Option 2: VoiceWorks™ Auto Attendant with menu     Option 3: Live Operator Only

Voice Mail Greeting:     English Only     Bilingual (English & Spanish)

Additional Services:     Text To Landline (receive incoming texts)     Record-a-call (outgoing calls)     Efax

Option 1 & 2 Only:     Read my voicemail (transcription)     Text voicemail message     Protected Call Back (Opt VoiceWorks only)

## BILLING INFORMATION

Yes, send my invoice by email to this email address: \_\_\_\_\_     Send invoice by mail.

Billing Contact: \_\_\_\_\_ Billing Email: \_\_\_\_\_

Phone #'s (include Area Code) # 1: \_\_\_\_\_ # 2: \_\_\_\_\_ Fax #: \_\_\_\_\_

Billing Address:     (Same as Management Company)     (Same as Property Profile)     (Bill to Address Below)

Address: \_\_\_\_\_ City, State & Zip: \_\_\_\_\_

Invoices can be paid securely online by check or credit card\* or sent by mail. See other billing options below:

Annual billing (once per year receive 5% discount)    **Automatic Billing Options:**     Auto debit checking     Auto Credit card \*

\*Credit card convenience fee 3.5% we automatically charge monthly.

## MANAGEMENT COMPANY

Company Name: \_\_\_\_\_ # of Properties: \_\_\_\_\_

Address: \_\_\_\_\_ City, State & Zip: \_\_\_\_\_

Company Website: \_\_\_\_\_ Company Email: \_\_\_\_\_

Phone #'s (include Area Code) # 1: \_\_\_\_\_ # 2: \_\_\_\_\_ Fax #: \_\_\_\_\_

## TERMS AND CONDITIONS

I/We relieve and release Prestige Telecom LLC from any loss, delay or inaccuracy of any message or liability for any damages, expense or any other associated cost arising from the afore mentioned, as a result of any operational problem, error and/or circumstances. This includes war, strikes, weather and natural disasters or acts of God. Any remuneration is limited to the cost of one (1) call. I/We agree to indemnify and hold Prestige Telecom LLC and its employees, representatives, agents, affiliates, officers, members and managers, contractors, successors and assigns (the "Parties") harmless from any damage, loss or expense (including without limitation, attorney's fees and costs) incurred in connection with any third-party claim, demand or action "claim" brought against any of the Parties alleging that you have breached any provision in this Agreement.

I understand that I am required to pay a one-time set up fee for new service. Payment is due monthly in full as specified on your invoice by the Due Date. It is the responsibility of the client to make sure prompt payment is made or late charges will be added. I understand that if my account is 45 days overdue, service will be disconnected unless other payment arrangements have been made. Returned checks or reactivation of delinquent accounts will result in a \$25.00 charge. Clients requiring 3rd party billing or vendor compliance, requiring additional fees, will be billed back to client. A base rate increase of 3% may be applied annually as an inflation adjustment. This agreement serves as permission to contact said client/business regarding your account via text, phone, email, or any other communication methods available.

## TERMS SERVICE

The Term of this agreement shall be one 1 year from the effective date and shall automatically renew for successive one year period unless either party provides written notice to the other party with 30 days prior written notice to terminate service. Class of services that include live operators, may incur additional charges for calls exceeding the base rate limits or patched calls. This contract remains in effect with any changes to Class of Service.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Your typed digital signature is legal equivalent of your manual signature on this agreement and consent to these terms.

Monthly Rate: \_\_\_\_\_